

Quality Policy

Sicame UK has been built on a long history of market leading products with a strong basis of customer focus. This shapes how we conceptualise and practice quality.

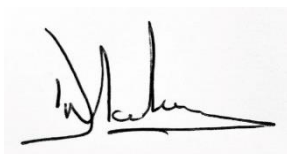
We recognise that the quality of our products and services play an important part to the success of our customers, suppliers and our organisation and it plays a critical part in the development of our business.

We are committed to meeting the requirements of ISO: 9001:2015 and creating value for our customers today and into the future.

- Delivering differential products, reliably and securely-First time, every time, on time as promised.
- Pursuing continual improvement of business processes and quality management system to enable class leading performance.
- Identifying and establishing quality objectives that will be cascaded through the organisation.
- Constantly renewing our knowledge, skills and techniques to innovate new ways to serve customers and enable class leading performance.
- Valuing each other, our customers and stakeholders while honouring ethical, legal, and statutory obligations.
- Identifying and satisfying the needs of both its internal and external customers.
- Implementing and maintaining processes that will both support customer satisfaction and efficient operations within the business.
- Having a suitable management structure, which will involve senior management to ensure engagement in the quality system and its effective implementation.
- Ensuring all employees are aware of the quality that will both support customer satisfaction and efficient operations within the business.
- Identifying and establishing quality objectives that will be cascaded throughout the organisation and will involve all of its employees.
- Undertaking periodical reviews to assess its performance against these objectives.
- Complying with all relevant legislation regarding its business operations and its products.

This policy will be reviewed at least annually, updated as necessary, communicated and made available to all employees and persons working for or on behalf of Sicame UK.

Darren Marshman:
Managing Director:



Date: 21st August 2023